General Warranty

This is the sole and exclusive warranty given by Hörmann Flexon LLC with respect to the goods sold hereunder. Hörmann Flexon LLC warrants that the goods will be free from defects in materials and workmanship for a period of one year from the date of shipment from Hörmann Flexon LLC. Components or parts sold separately by Hörmann Flexon LLC that fail due to defects in material or workmanship within ninety (90) days from the date of shipment will be placed under warranty providing installation has been carried out in accordance with Hörmann Flexon LLC procedures. This warranty is limited to providing replacement part(s) only F.O.B. Burgettstown, PA. The specific door model purchased by the Buyer should not be installed or used before reading the product installation and maintenance manual, and having a thorough understanding of how to install, operate and maintain the door and associated components.

HÖRMANN FLEXON LLC MAKES NO OTHER WARRANTY OR REPRESENTATION, EXPRESS OR IMPLIED BY OPERATION OF LAW OR OTHERWISE, AS TO THE MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE OF ANY OF THE GOODS SOLD HEREUNDER, INCLUDING WITHOUT LIMITATION WARRANTIES ARISING FROM COURSE OF DEALING OR USAGE OF TRADE. Buyer acknowledges that Buyer alone has determined that the goods and services will meet the requirements of their intended use.

Should Hörmann Flexon LLC breach its warranty, Buyer's only remedy and Hörmann Flexon's only obligation will be, at Hörmann Flexon's option, the replacement or repair by Hörmann Flexon LLC of any defective goods, either in the field or F.O.B. Hörmann Flexon's facility as Hörmann Flexon LLC determines, or the refund of the price paid to Hörmann Flexon LLC. This warranty does not apply if the defective goods result from misuse, abuse, improper installation, alteration, accident, or negligence in use, storage, transportation or handling, or due to unauthorized modification or damage resulting from interconnecting Hörmann Flexon goods with other goods not supplied by Hörmann Flexon LLC. The above limitations will apply whether the claim is pleaded in contract or in tort (including strict liability). No goods will be accepted for return unless authorized by Hörmann Flexon LLC in writing. All return shipments must be freight prepaid by the Buyer.

High Performance Doors: Limited Warranty by Model

Speed-Commander™ Models SC 1400 SEL, SC 1400 MP, Clean-Master 20 Pa, Cool-Master and Food-Master:
Hörmann Flexon LLC warrants that the *motor/gearbox (excludes catch system) and fabric panel material are guaranteed against defects in materials and workmanship for 5 years from the date of shipment. All other mechanical and electrical components are warranted against defects for 2 years from the date of shipment. Labor is warranted for 1 year.

Speed-Commander™ Model 1500 C Compact: The motor and drive are guaranteed against defects in materials and workmanship for 2.5 million cycles. All other mechanical and electrical components are warranted against defects for 2 years from the date of shipment. Labor is warranted for 1 year.

** Electrical components of the operator are covered for 2 years from date of shipment, against defects in material and workmanship. Oil seals on both motor and gearbox are covered for 2 years from date of shipment, against defects in material and workmanship.*
Casing on both motor and gearbox is covered for 5 years from date of shipment, against defects in material and workmanship. Drive components (gears and shafts) are covered for 5 years from date of shipment against defects in material and workmanship.

Speed-Guardian™ Models 5000 and 4000: The *motor/gearbox (excludes catch system) are guaranteed against defects in materials and workmanship for 5 years from the date of shipment. The solid panel is warranted against defects for 5 years (vision panel 7 years) from date of shipment. All other mechanical and electrical components are warranted against defects for 2 years from the date of shipment. Labor is warranted for 1 year.

Speed-Guardian™ Models 5000 LS (low speed): The rollers, tracks and hinges will be free from defects in materials and workmanship for 2 years from the date of shipment. The solid panel is warranted against defects for 5 years (vision panel 7 years) from date of shipment. All other mechanical and electrical components are warranted against defects for 1 year from the date of shipment. Labor is warranted for 1 year.

TurboLux Model SG 5040: The *motor/gearbox (excludes catch system) are guaranteed against defects in materials and workmanship for 5 years from the date of shipment. All other mechanical and electrical components are warranted against defects for 2 years from the date of shipment. Labor is warranted for 1 year.

Speed-Master® Models 1600 L, 1600 L Eco, 1600 XL, 2600 L, 4600 L: The *motor/gearbox (excludes catch system) and fabric panel material are guaranteed against defects in materials and workmanship for 5 years from the date of shipment. All other mechanical and electrical components are warranted against defects for 2 years from the date of shipment. Labor is warranted for 1 year.

Steel Ranger™ Models 9000 L, 9500 LS: The *motor/gearbox (excludes catch system) is guaranteed against defects in materials and workmanship for 5 years from the date of shipment. All other mechanical and electrical components are warranted against defects for 2 years from the date of shipment. Track funnels are a wear item and are not covered under warranty. Labor is warranted for 1 year.

This warranty does not apply if the defective goods result from misuse, abuse, improper installation, alteration, accident, or negligence in use, storage, transportation or handling, or due to unauthorized modification or damage resulting from interconnecting Hörmann Flexon goods with other goods not supplied by Hörmann Flexon LLC. The above limitations will apply whether the claim is pleaded in contract or in tort (including strict liability). No goods will be accepted for return unless authorized by Hörmann Flexon LLC in writing. All return shipments must be freight prepaid by the Buyer.

Replacement Parts Orders: Limited Warranty

Replacement parts: Hörmann Flexon LLC warrants that replacement parts are guaranteed against defects in materials and workmanship for 90 days from the date of order shipment (materials only).

Replacement control box and drive unit: Hörmann Flexon LLC warrants that replacement control boxes and replacement drive units are guaranteed against defects in materials and workmanship for 180 days from the date of order shipment (materials only).

** Electrical components of the operator are covered for 2 years from date of shipment, against defects in material and workmanship. Oil seals on both motor and gearbox are covered for 2 years from date of shipment, against defects in material and workmanship.*
Casing on both motor and gearbox is covered for 5 years from date of shipment, against defects in material and workmanship. Drive components (gears and shafts) are covered for 5 years from date of shipment against defects in material and workmanship.

Loading Technology: Limited Warranty

HYDRAULIC LEVELERS:

Structural Components: Hörmann Flexon LLC warrants that structural components are guaranteed against defects in materials and workmanship for ten (10) years from the date of order shipment (materials only). Hörmann Flexon LLC warrants that cylinders are guaranteed against defects in materials and workmanship for five (5) years from the date of order shipment (materials only).

Replacement parts: Hörmann Flexon LLC warrants that replacement parts are guaranteed against defects in materials and workmanship for one (1) year from the date of order shipment (materials only).

Replacement control box: Hörmann Flexon LLC warrants that control boxes and power packs are guaranteed against defects in materials and workmanship for five (5) years from the date of order shipment (materials only).

MECHANICAL PIT LEVELERS:

Structural Components: Hörmann Flexon LLC warrants that structural components are guaranteed against defects in materials and workmanship for ten (10) years from the date of order shipment (materials only). Hörmann Flexon LLC warrants that cylinders are guaranteed against defects in materials and workmanship for five (5) years from the date of order shipment (materials only).

Replacement parts: Hörmann Flexon LLC warrants that replacement parts are guaranteed against defects in materials and workmanship for one (1) year from the date of order shipment (materials only) for mechanical leveler: springs, ratchets, and rollers.

MECHANICAL EDGE OF DOCK:

Hörmann Flexon LLC warrants that replacement parts are guaranteed against defects in materials and workmanship for one (1) year days from the date of order shipment (materials only).

DOCK SHELTERS, SEALS, AND RESTRAINTS:

Hörmann Flexon LLC warrants that replacement parts are guaranteed against defects in materials and workmanship for one (1) year days from the date of order shipment (materials only).